


Internet Explorer Basket and Hover Over Pop Up fix

The below instructions are for any customers having issues seeing the hover over pop ups or seeing a large gap in the Shopping Basket between "Lines not available" and lines Available as shown in the below 2 screen shots.

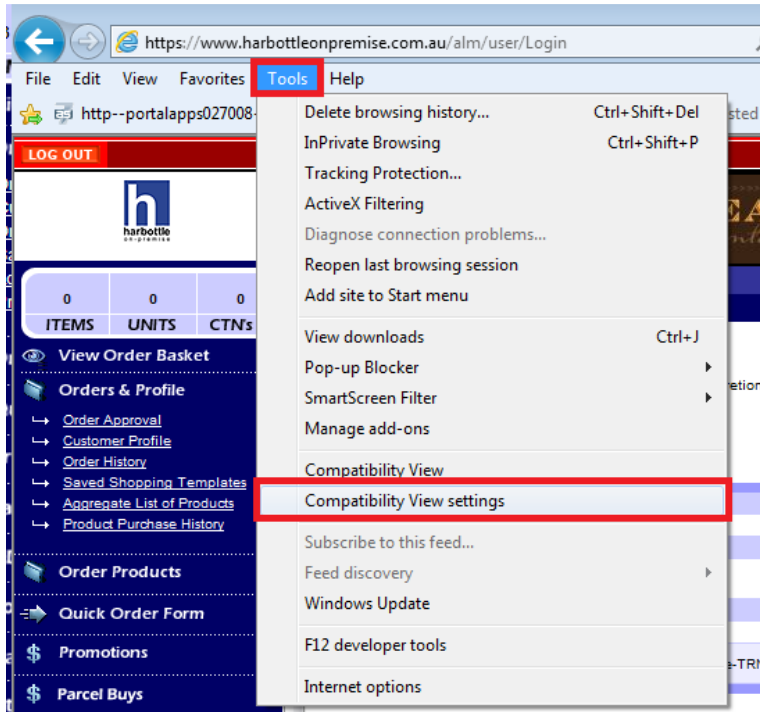
Hover over Pop Up not displaying

CODE	DESCRIPTION
	Beer - Full Strength, International
509224	QDA MEXICALI BEER BTL 330ML
530424	QDA Quantity Dependent Allowance x L
	Ciders
565584	QDA 5 or more cartons @ Start:04/Jun/12[Ongoing Deal]
	Port - Local & Imported
550610	QDA DE BORTOLI BLACK NOBLE 500ML
550628	QDA DE BORTOLI OLD BOYS TWNY 500ML

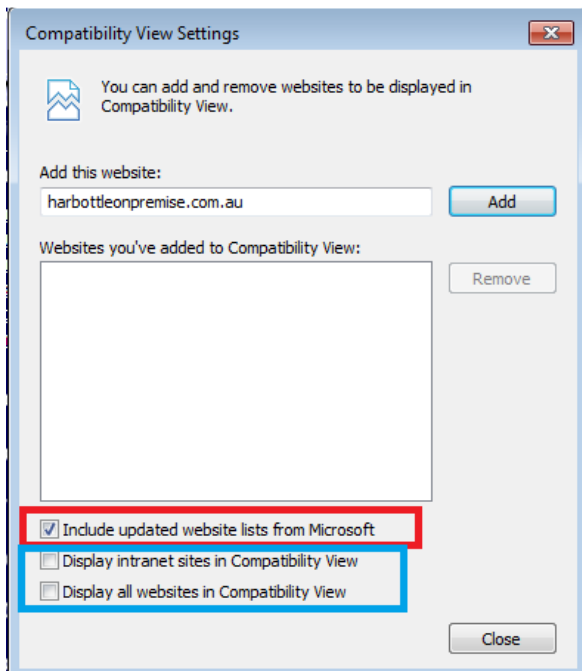
Basket gap between "Lines not available" and lines available.

Your Order Basket > Basket Contents			
Basket Contents			
** Please be advised that all Advertised Deals are to be calculated using the Base CTN Cost Price only.			
Lines Not Available			
CODE	DESCRIPTION	PAK QTY	
539004	PULSE VDK GRN 6.5%CN NEW 300ML	24	
534407	HARDYS RR CAB SAUVIGNON 1L	6	
985145	BANROCK STN MOSCATO SIC 750ML	6	
<small>NR = Not in Range; TNR = Out of stock from supplier; SO = Sold Out; CAN = Cancelled; XDOC = Cross Docked; QA = Quantity Adjusted; XDOC-QA = Unavailable lines are dropped from the order if not alternated before dispatch.</small>			
Lines Available Before placing an order- click "Update Basket" to confirm any quantity changes or deletions.			
			
CODE	DESCRIPTION	PAK QTY	MIN ORD
569758	QDA GUINNESS EXTRA STOUT NEW 750ML	12	12
568595	PR .JIDANIFI BLACK LABEL 700ML	12	1

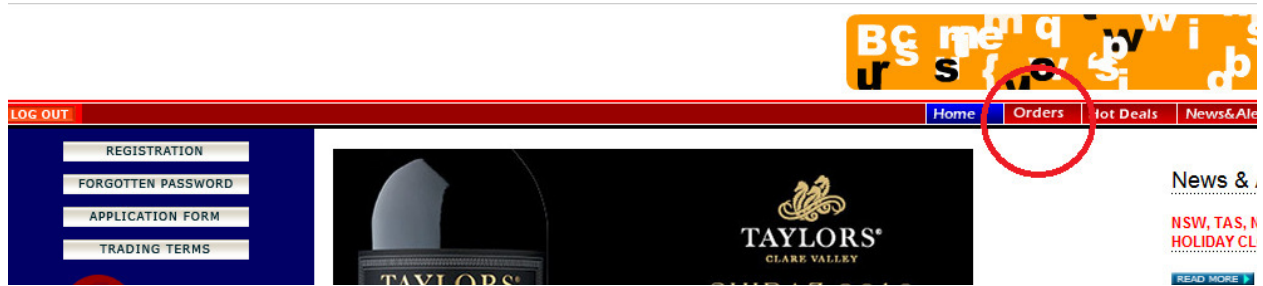
1. Click "Tools" found near the top left of the browser and then click "Compatibility View Settings" (If tools option is not available, follow steps 3-4)



2. Make sure that "Include updated website lists from Microsoft" is ticked as shown below. Please untick the other 2 options circled in Blue if ticked and then click "Close"



Once you click "Close", you may find that if you were still logged into the ALM or Harbottle Portal, it has now taken you the front home page. If so, click "Orders" as circled below and then check to see this has resolved the error.



If the Error still occurs, please contact:

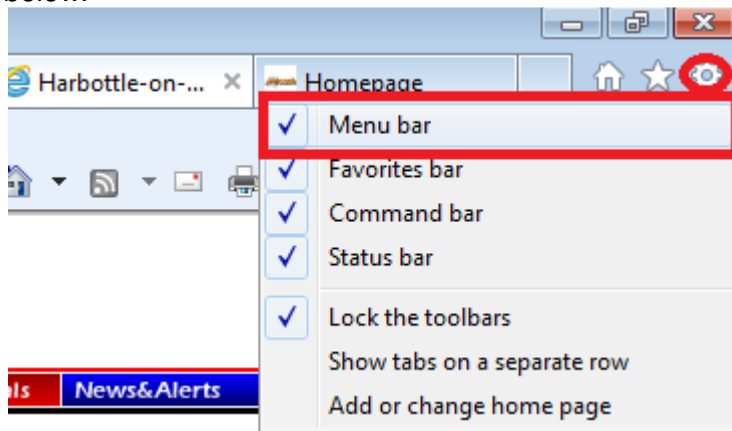
National ALM: Michael Camilleri - 02 9741 7326

National ALM: Stuart Jordan - 02 9741 7233

National ALM(Mon - Wed only): Greylur Gutierrez - 02 9647 0826

QLD Customers only: Jega Nathan Vettyvelu - 07 3489 3656

3. If you cannot see the "Tools" option at the top left of your browser, right click on top of the cogwheel in the top right of the browser and then click "menu Bar" so that it is Ticked as shown below.



4. Once "Menu Bar" is ticked, you will see the "Tools" Option alongside other options such as "File", "Edit", "View", "Favorites" and "Help" as highlighted below in the red box.

